



TakeStock Data Sheet: Internet Interlink

**Internet InterLink
provides distributors
and their customers
with a real-time
connection to current
information via the
Internet.**

TakeStock Internet InterLink allows distributors to conduct business and provide services and information to their customers over the Internet. With this powerful business tool, distributors are able to expand their sales and service capacity with literally no need for staff expansion. The Internet InterLink provides a flexible and secure environment for trade and adds significant value to a distributor's business by providing customers with the information they need, when they need it.

The Internet InterLink, along with the WebSpeed™ Transaction Server, a leading-edge Internet technology from Progress Software, makes it possible for customers to access information from TakeStock through the Internet and engage in on-line transaction processing.

Online Ordering

- Gives users the option to place items in a "shopping cart" until they place an order
- Requests final detailing information from the user (i.e. request date, PO number, ship to address, notes, etc.) upon the submittal of an order
- The shopping cart feature allows the user to change or delete quantities and submit or delete the pending order
- Calculates total price of order with taxes (if applicable) for all items currently in the user's shopping cart
- Holds items in shopping cart until the order has been submitted
- Allows item quantities to be viewed in multiple warehouses



focus on essentials

➔ **ITEM INFORMATION:**

Supplies a wide variety of real-time item information, configured by user, including pricing, availability and item specifications

Benefits

- Allows the distributor to quickly and easily offer a real-time web-based customer service tool customers
- Gives the distributor's customers an easy method to obtain a wide variety of information at their own convenience
- Provides the distributor with another "touch-point" to cost-effectively reach their customers
- Helps the distributor lower the cost of providing excellent customer service

Internet InterLink Features

- May be used by the distributor's customers and/or outside sales representatives
- Simple, easy-to-use customer service tools help new users learn quickly
- Uses reliable, proven Internet technology from Progress Software
- Allows the distributor to control the information available by user
- Provides the option to allow guest access to designated areas
- Provides users with real-time information.

Security

- Allows the distributor to assign multiple, separate user accounts per customer so that each user can be set up with the appropriate privileges
- Validates user privileges by providing each user with an individual password
- Provides security for customers as well as the distributor over the Internet.

Order Status Information

- Allows user to access the aging status of unpaid invoices in Accounts Receivable
- Provides users access to the status of their open orders
- Users can search and view past orders

Item Information

- Provides link to item specification PDF document (Adobe portable document format)
- Flexible, configurable item search by items and several item groups
- Customers can search the TakeStock database for item information, customer account information and sales orders
- Displays substitute items

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