



Infor™ Advanced Mobile for SX.enterprise

PRODUCT GUIDE





Infor™ Advanced Mobile for SX.enterprise is a comprehensive, *out-of-the-box* mobile solution that extends critical functionality of Infor SX.enterprise to the mobile workforce.

Infor™ Advanced Mobile for SX.enterprise consists of four (4) modules comprising two (2) mobile applications and a mobile platform consisting of an SDK and a SOA-based integration layer:

 **Mobile Order & Inventory Management**
Mobile Application

 **Mobile Delivery**
Mobile Application

 **Mobile Command Center**
Mobile Device Management

 **Advanced Mobile Framework**
Packaged Mobile Application Platform

The Mobile Order & Inventory Management and Mobile Delivery mobile applications are built on top of the industry leading Infor™ Advanced Mobile Framework, a Packaged Mobile Application Platform that can be leveraged across all other Infor and non-Infor application offerings.

Key benefits of Infor™ Advanced Mobile include a scalable service oriented architecture enabling enterprise organizations the ability to configure additional mobile applications through this platform, while simultaneously integrating to multiple backend applications and systems across the enterprise. Additionally, the Advanced Mobile offering is 100% flexible and comes packaged with mfly!® for Visual Studio 2008®, enabling Infor customers the ability to extend and enrich each mobile application well into the future. Lastly, the Mobile Command Center offers sophisticated Mobile Device Management to ensure successful deployment and on-going support of all Advanced Mobile solutions across the enterprise.

>> Mobile Order & Inventory Management

Mobile Order & Inventory Management is a fully-integrated mobile application optimized for Windows Mobile® devices that supports three (3) functional SX.enterprise field processes:

 **Order Entry**

 **ToolCrib Inventory**

 **Consignment Inventory**

Mobile Order & Inventory Management supports both wired (e.g. cradle) and wireless synchronization, provides seamless off-line (aka store & forward) capabilities, and works hand-in-hand with the Advanced Mobile Command Center for robust centralized Mobile Device Management.

Key Business Benefits and Features

- ▶ Eliminate the costly distribution, travel, filing, storage, and data entry associated with manual paperwork and field personnel
- ▶ Improve field efficiency by leveraging electronic devices opposed to completing handwritten paper based forms
- ▶ Through wireless synchronization, improve “time to invoice” since all field data will immediately be available in SX.enterprise for processing
- ▶ By avoiding hand written interpretation of count sheets or tickets and leveraging integrated bar-code scanning
- ▶ Boost productivity through a rich feature set
 - ▶ Support for order totals, signature capture, and intuitive pop-up menu based navigation throughout mobile application
 - ▶ Support for multiple .set files
 - ▶ Support for Windows Mobile based devices 5.0 and higher



>> Mobile Delivery

Mobile Delivery is a fully-integrated mobile application optimized for Windows Mobile® Devices that enables a field user to record product deliveries and to collect digital signatures as Proof of Delivery to be subsequently displayed in SX.enterprise.

Mobile Delivery supports both wired (e.g. cradle) and wireless synchronization, provides seamless off-line (aka store & forward) capabilities, and works hand-in-hand with the Advanced Mobile Command Center for robust centralized Mobile Device Management.

Key Business Benefits and Features

- ▶ Eliminate the costly distribution, travel, filing, storage, and data entry associated with manual paperwork and field personnel
- ▶ Enables the ability to quickly push a new or emergency delivery without losing proper tracking

- ▶ Gain Proof of Delivery through signature capture and/or image capture
- ▶ Through wireless synchronization, improve "time to invoice" since all Delivery data will immediately be available in SX.enterprise for processing
- ▶ Gain accuracy by avoiding hand written interpretation of count sheets or tickets and leveraging integrated bar-code scanning
- ▶ Robust feature list to support SX.enterprise field based Delivery process
- ▶ Boost productivity through a rich feature set
 - ▶ Support for signature capture and optional image capture
 - ▶ Support for multiple delivery .set files
 - ▶ Support for both cradle (off-line) and wireless (on-line) data synchronization
 - ▶ Support for Windows Mobile based devices 5.0 and higher

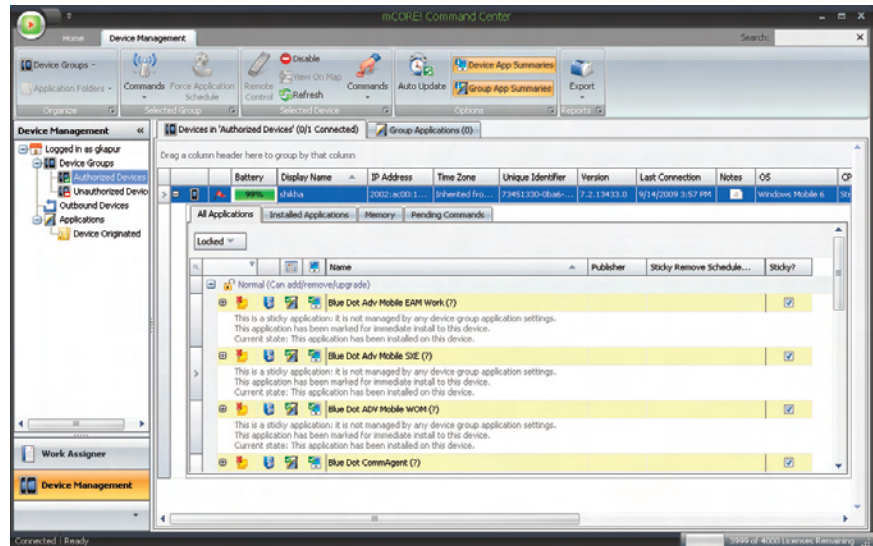


>> Mobile Command Center – Device Management

The Mobile Command Center - Device Management module is a desktop Rich Client application that provides robust, intuitive and easy-to-use centralized monitoring, management, and support of remotely deployed Windows and Windows Mobile® devices.

The Mobile Command Center - Device Management module supports the following critical enterprise mobility administration features:

- ▶ Unlimited Hierarchical Device Grouping
- ▶ Device Authorization / De-authorization
- ▶ Device status monitoring
- ▶ Software provisioning to groups (of devices)
- ▶ Scheduled software updates and/or removal for groups and/or individual devices
- ▶ Robust searching, filtering, sorting, and grouping capabilities
- ▶ Table export in a wide variety of formats.



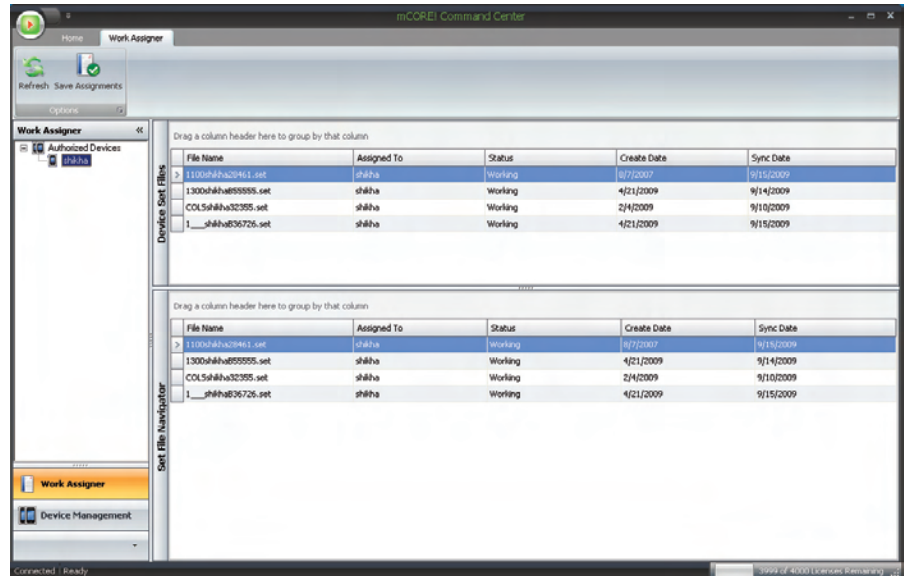
>> Mobile Command Center – Work Assigner

The **Mobile Command Center - Work Assigner** module is a desktop Rich Client application that provides easy, drag-and-drop assignment, un-assignment, and re-assignment of .set files to remotely deployed devices.

Though the Advance Mobile for SX.enterprise solution can be configured to automatically assign .set files to devices, the Mobile Command Center - Work Assigner module enables a centralized administrator or manager the ability to review the status of such assignments and to manually override assignments as appropriate.

The Mobile Command Center - Work Assigner module supports the following .set file administration features:

- ▶ Assignment
- ▶ Un-assignment
- ▶ Re-assignment
- ▶ Monitoring of .set file status



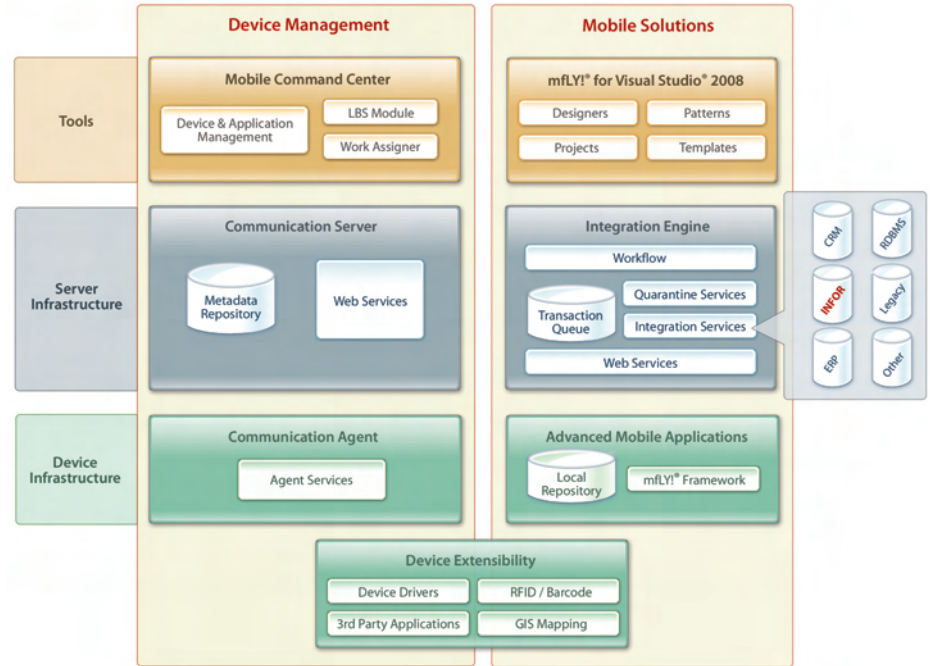
>> Advanced Mobile Framework



The Advanced Mobile Framework -

Infor's industry leading Packaged Mobile Application Platform - is an optional module that provides SX.enterprise customers with unlimited flexibility to enhance and/or extend either of the Advanced Mobile for SX.enterprise mobile applications.

The Advanced Mobile Framework includes a plug-in SDK (Software Developer Kit) for Microsoft's Visual Studio® 2008 that adds powerful MVC (aka Model-View-Controller) software pattern guidance and several new visual designers and editors, the source code to any licensed Advanced Mobile for SX.enterprise mobile applications, and a scalable SOA (Service Oriented Architecture) Integration Engine that supports simultaneously integration to additional Infor product applications and non-Infor back-office systems.





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