

CUSTOMER SATISFACTION

ProServe Solutions has a 95% customer satisfaction approval rating.

CUSTOMER QUOTES:

"I received especially good customer service"

Kathy Collins
Systems Administrator
Chamberlin Rubber Co.

"Your response and support is excellent"

Jacky Smith
Operations Manager
Willow Group Ltd.

"I love every part of your service"

Flo Carozzolo
North Tonawanda

"Our experience with ProServe has been nothing but TOP QUALITY SERVICE, their quick response when we had a business critical problem was unbelievable."

Bernadette Szymanski
Controller, FPPF

For more information on any of our products or services please visit us on the Web at:
www.proserve-solutions.com

e-Mail - Solutions for Small Businesses

ProServe Solutions has teamed up with an industry leading e-Mail application solution developer to provide a turnkey email solution to meet the needs of small to medium sized businesses.

Small business is the heart of the global economy. Maintaining low operating costs is important so that each business can grow, but success requires excellent IT services to protect operations and keep employees productive.

ProServe Solutions provides the right solution for small & medium businesses. We will configure an email solution to handle the needs of your IT environment. We provide a subscription based license that is best for your situation. Our Turnkey small business (SMB) email solution provides you with the application, the hardware / infrastructure, software maintenance, and phone support to ensure that your business runs uninterrupted to achieve maximum productivity. As the tide of Internet security issues continues to rise, SMB-Gateway provides the necessary advanced firewall, active intrusion detection/prevention system, and filtering to stay afloat to fight against spam, hackers, viruses, and inappropriate content.

The **ProServe e-Mail Solution** consists of four elements:

Application Operating System: An open source network and gateway server distribution.

Bundled SDN: A service delivery platform that provides software updates, content subscriptions, new features module, technical support and cloud-based applications such as remote server backup.

Hardware: A certified hardware server for the e-mail Operating System installations with a full technical support program.

Support: Professional technical support services available by subscription and ala carte.

eMail SMB-Gateway Features:

- Firewall, Networking and Security
- VPN / Virtual Private Networks
- Web Proxy and Filtering
- E-mail
- Groupware
- Database and Web Server
- File and Print Services

eMail SMB-Gateway Services:

- System Updates
- Monitoring and Management
- ASP Mail Scanning Services



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