

CUSTOMER SATISFACTION

ProServe Solutions has a 95% customer satisfaction approval rating.

CUSTOMER QUOTES:

"I received especially good customer service"

Kathy Collins
Systems Administrator
Chamberlin Rubber Co.

"Your response and support is excellent"

Jacky Smith
Operations Manager
Willow Group Ltd.

"I love every part of your service"

Flo Carozzolo
North Tonawanda

"Our experience with ProServe has been nothing but TOP QUALITY SERVICE, their quick response when we had a business critical problem was unbelievable."

Bernadette Szymanski
Controller, FPPF

For more information on any of our products or services please visit us on the Web at:
www.proserve-solutions.com

Business Network Services & Support:

ProServe Solutions provides business network services and support of computer network systems for businesses in the United States and Canada.

We are experienced in all aspects of discovery, design and implementation. ProServe Solutions can provide assistance in upgrading your network capabilities or adding additional enhancements. We can work with your current IT staff or be your IT staff in the design and deployment of your technology. Along with every design we provide complete documentation of the network configuration and settings.



Network Services
to keep your business at maximum efficiency

New Systems:

- ProServe can provide both new and refurbished systems as servers and workstations

Maintenance:

- Let us maintain your existing investment by extending its life and protecting your data

Application Support:

- Support for your critical business applications running on both the desktop and servers

Configuration Management:

- Keep track of your installations with detailed documentation and diagrams

Auditing and Security:

- Are you watching your security logs? ProServe can help you stay secure by implementing enhanced security measures and audit trails.

User Management:

- ProServe can clean up unused accounts and help with new users on your network

Disaster Recovery:

- Are you prepared for a disaster? Allow ProServe to assist with your disaster preparedness by testing your recovery solution(s).

Inventory & Decommission:

- ProServe can help you keep accurate asset information and assist in removing old equipment

Monitoring & Alerting:

- Why wait for problems? ProServe can monitor your server and alert you before problems to occur.

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YOUR INFORMATION TECHNOLOGY PARTNER
PROSERVE